

**UPPER GAGE DENTAL CENTRE  
CANCELLATION POLICY**

*Effective April 1<sup>st</sup>, 2016*

We please request that you give at least 48 hours' notice for any cancellations.

After **3** consecutive cancellations less than 24 hours, you will be placed as a **SAME DAY** patient.

You may call that day to see if there are any available appointments for today or the next day only.

After a successful **SAME DAY** appointment you may be removed from **SAME DAY** patient status.

After **2** consecutive cancellations **without** notice, your account will be assessed a **\$25 charge**, which must be resolved in order to book another appointment.

Continuous cancellations without notice will result in subsequent charges.

After cancellations or cancellations without notice become excessive, Upper Gage Dental Centre reserves the right to terminate our dentist-patient relationship.

